

## Viewing of your House During Covid 19

In order to protect you, any prospective purchasers, and our team whilst any viewings are taking place, we will take the following steps:

- **Limit viewings to only those with a strong interest in your property;** we will offer a virtual viewing first to any purchaser (where available) and further check their ability to buy your property before we allow them into your house.
- All viewings are to be **by appointment only**.
- We will require the party viewing your property to complete a **Coronavirus (COVID-19) Health declaration form**.
- We will instruct the viewer that **Social Distancing of 2m** must be maintained during the viewing
- The **viewers should avoid touching surfaces**, wash their hands regularly, and bring their own **hand sanitiser**.
- The number of people viewing your property will be **limited to 2 people at a time**, from the same household. If they are accompanied by small children, they will have been warned to try to keep them from touching surfaces and ensure they wash their hands regularly.
- That on arrival, **not to enter the property** unless you can see that our representative has arrived and has unlocked the property, or that the you have opened the door for them (if we are not accompanying the viewing).
- All parties viewing a property should **wash or sanitise their hands** with hand immediately after entering the properties.
- To minimise the time in your property, **not to discuss their interest either with you or our representative** but to contact our office and our team will assist them further.
- We will ask them to **confirm their agreement** to the above steps.

We ask you to take the following steps for each viewing on your house:

- If you occupy your property, we will ask you to complete a brief **Coronavirus (COVID-19) Health declaration form**, prior viewings on your house.
- We will ask you to confirm your agreement to the following steps.
- **Internal doors should be opened** prior to the viewing and surfaces, such as door handles, wiped down before they enter.
- **Social Distancing of 2m** must be maintained during the viewing, the government encourage that the homeowner vacates their property whilst viewings are taking place to minimise your contact with those not in your household.
- To minimise Face to Face contact time, **do not discuss your property with the viewer**, we will discuss their interest via our team after the viewing and provide you with any feedback.
- Once the viewing has taken place, you should ensure **surfaces, such as door handles, are cleaned** with standard household cleaning products.
- If we are accompanying the viewing, we will only enter the house with a single household, and a maximum of 2 people. We will attempt to conduct the viewing to the best of our ability whilst adhering to the 2m social distancing rule. This may mean that certain rooms we will be unable to enter with the prospective buyers.